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Optimising use of clinical staff can save precious resources in hospitals

The resulting labour standards were integrated with the budgeting and forecasting modules to generate annual labour budgets and daily demand forecasts to enable the scheduling module to produce accurate schedules.

Mr Pickett says: 'We have started to see a RoI initially through better absence management of sickness and holidays, which is now centrally held and is reducing costs. But, more importantly, we are starting to implement a programme of increased flexibility of employee working hours, which will deliver significant additional benefit.'

ABM University NHS Trust

ABM University NHS Trust has contracted Kronos to manage employee rostering and time and attendance across three main hospital sites.

The staff rostering system, to be used by nearly 5,000 employees, will enable the trust to improve use of clinical staff in order to maintain high standards of patient care.

At the same time, the time and attendance solution, to be used by more than 9,000 employees, will offer real-time visibility into staff working hours, reduce payroll administration and improve accuracy. The system will also integrate with the NHS HR and payroll system and monitor staff absence.

Julian Quirk, associate HR director of ABM University NHS Trust, says: 'The delivery of excellent patient care continues to be our goal and is only possible if we can utilise our clinical staff in the most effective way. A fully integrated system for staff scheduling and time and attendance will allow us to automate many of our time-consuming manual payroll and HR processes and gain real-time visibility into how our workforce is supporting healthcare.'

Crown wins contract with Princess Yachts

Princess Yachts will use Crown's Open Options workforce management system to replace an exist-

ing bespoke solution that was 'ageing, unsupported and becoming increasingly difficult to maintain and administer', according to Princess.

The deal covers Princess Yachts' UK operations, which are headquartered at Plymouth, Devon. The Open Options system will administer the time and attendance, as well as activity management, of around 2,000 employees at Princess's main site at Plymouth. It is anticipated that the project will be completed by December 2009.

Mike Hawkesford, managing director of Crown Computing, says Open Options will 'integrate seamlessly with Princess Yachts' existing Chess ERP and Northgate payroll systems to give a comprehensive and very cost-effective solution'.

'I am confident Crown will provide a high-performance system from which Princess Yachts will derive a substantial return on investment,' Hawkesford adds. PW

- From the December issue onwards, *Workforce Management* will appear on alternate months. For more information on this section, please contact philipwhiteley@payrollworld.com



Princess Yachts has a modernised workforce management system for its 2,000 UK staff

The system will enable the trust to improve use of clinical staff in order to maintain high standards of patient care